

# SATISFACTION SURVEY SUMMARY

## Heritage on the Marina

3400 Laguna Street  
San Francisco, CA 94123 USA

### Heritage on the Marina- Health Center

#### WHAT'S INSIDE

This report summarizes your satisfaction survey results. The charts and graphs selected by your organization provide important information necessary to better understand the perceptions of those individuals closely aligned to your organization.

#### Skilled Nursing Facility

Results for:

Employee

Survey date	Surveys distributed	Surveys returned	Response rate
For Jul 2019 to Jul 2019	43	14	33%

Printed from My InnerView's members-only Web site on **Sep 12, 2019**

Peer group: **National Database**

Peer group size: **1207**

See the members' site for:

- Satisfaction survey items and reference labels
- Glossary of items

PREPARED BY



800-601-3884  
help@myinnerview.com

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Scores represent the percent of responses in the EXCELLENT AND GOOD category to these questions:

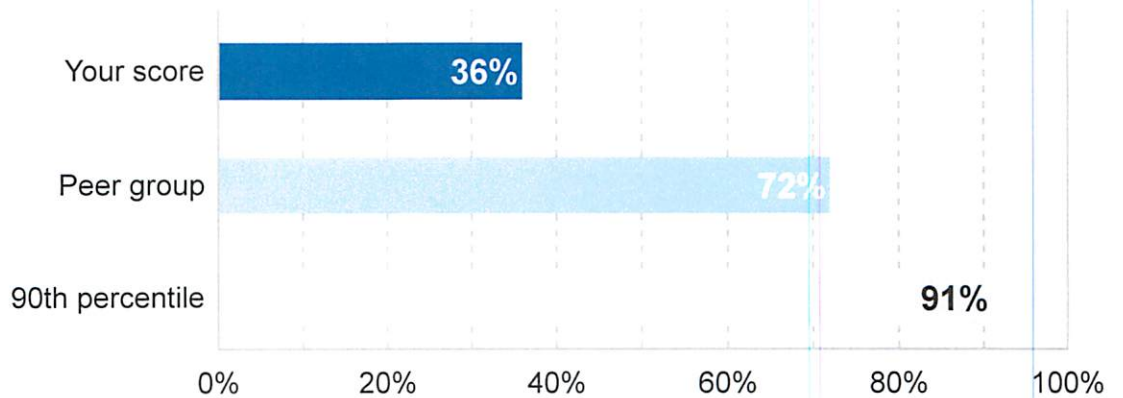
- How would you rate your overall satisfaction with this facility?
- What is your recommendation of this facility as a place to work?
- What is your recommendation of this facility as a place to receive care?

Peer group: **National Database**

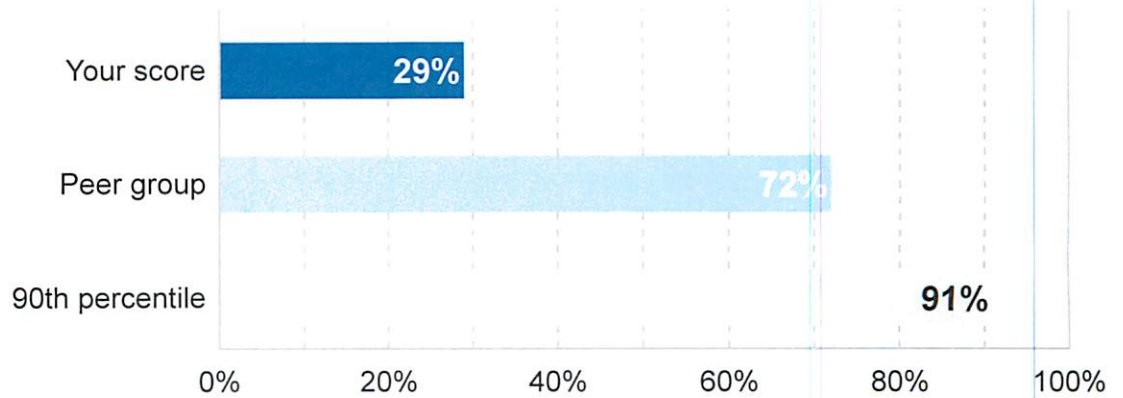
90th percentile: Percent of **Excellent and Good** responses in the peer group that fall in the 90th percentile.

**Employee** For Jul 2019 to Jul 2019

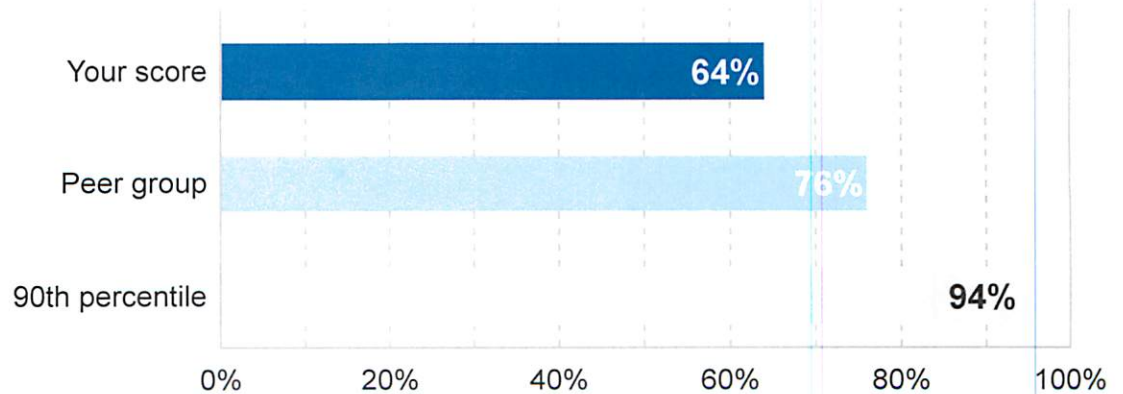
**OVERALL SATISFACTION**



**RECOMMENDATION FOR JOB**



**RECOMMENDATION FOR CARE**



## Results by item

## "Excellent," "Good", "Fair" and "Poor" ranked by percent "Excellent"

Heritage on the Marina, Heritage on the Marina- Health Center

Item-E/G/F/P-PE

Percent of responses **EXCELLENT**, **GOOD**, **FAIR** or **POOR** on each item on the survey. Items are ranked from the highest percent **EXCELLENT** to the lowest percent **EXCELLENT**. (May not total 100% due to rounding)

