

**Heritage on the Marina  
Quarterly Clinical Snapshot  
2019**

Clinical Indicators							Risk Management Indicators														
<b>Falls Trend</b> (Health Center) w/ Major Injury (Health Center)	Quarter Ended Mar. 31	Quarter Ended June 30	Quarter Ended Sept. 30	Quarter Ended Dec.31	Year-to- date	Last Year	<b>Surveys</b>  CMS - 1.2020	Major Deficiencies ("G" and above)	All other deficiencies	Total Deficiencies	CA Average	US Average									
	3	13	4	4	24	44		0.0	2.0	2.0	12.9	8.2									
	0	1	1	1	3	1		<table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <tr> <td style="text-align: center;">Health Inspection</td> <td style="text-align: center;">Staffing</td> <td style="text-align: center;">Quality Assurance</td> <td style="text-align: center;">Overall Rating</td> </tr> <tr> <td style="text-align: center;">***</td> <td style="text-align: center;">*****</td> <td style="text-align: center;">*****</td> <td style="text-align: center;">*****</td> </tr> </table>						Health Inspection	Staffing	Quality Assurance	Overall Rating	***	*****	*****	*****
	Health Inspection	Staffing	Quality Assurance	Overall Rating																	
***	*****	*****	*****																		
IL/AL Falls							17	19	21	26	83										
Anti-Psychotics %  UTI % (Facility acquired) Pressure Ulcers (Facility acquired)	Qtr Ended Mar. 31	Qtr Ended June 30	Qtr Ended Sept. 30	Qtr Ended Dec.31	CA Average	US Average	Reported/ Open Unusual Incidents:  None.  Complaints filed:  None.	<table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <tr> <td style="text-align: center;">Health Inspection</td> <td style="text-align: center;">Staffing</td> <td style="text-align: center;">Quality Assurance</td> <td style="text-align: center;">Overall Rating</td> </tr> <tr> <td style="text-align: center;">***</td> <td style="text-align: center;">*****</td> <td style="text-align: center;">*****</td> <td style="text-align: center;">*****</td> </tr> </table>					Health Inspection	Staffing	Quality Assurance	Overall Rating	***	*****	*****	*****	
	Health Inspection	Staffing	Quality Assurance	Overall Rating																	
	***	*****	*****	*****																	
	1.5%	11.1%	9.1%	7.9%	11.1%	14.5%															
1.5%	0.0%	0.0%	0.0%	1.8%	2.8%																
0.0%	8.3%	0.0%	2.6%	5.8%	6.2%																
Human Resources Indicators							Financial Indicators														
<b>HotM SEPARATIONS</b>	Qtr Ended Mar. 31	Qtr Ended June 30	Qtr Ended Sept. 30	Qtr Ended Dec.31	Turnover % (FTE)	% Last Year	<b>Census Average</b>	Qtr Ended Mar. 31	Qtr Ended June 30	Qtr Ended Sept. 30	Qtr Ended Dec.31	Year-to-date	Last Year								
Admin	2.00	0.00	0.00	0.20	21.2%	34.1%	Medicare/ HMO	7.84	6.74	3.57	5.41	5.89	6.09								
Dining Services	1.50	2.25	1.70	0.00	32.3%	19.0%	Private Pay	9.40	8.67	6.59	7.65	8.08	9.81								
Health Center	0.00	2.50	2.40	2.00	15.8%	14.6%	RCFE (l/t & s/t)	7.08	6.84	7.17	6.32	6.85	9.89								
Wellness/ SS	0.00	1.00	1.00	0.00	41.7%	18.2%		24.32	22.24	17.33	19.38	20.82	25.79								
Hskping/ Maint	0.00	0.00	0.00	2.00	14.7%	22.1%	<b>Health Center Revenue and Expense Summary -</b>														
	3.50	5.75	5.10	4.20	20.8%	19.1%							Revenues	\$1,131,925	\$1,053,485	\$854,864	\$956,443	\$3,996,717	\$4,293,980		
[2019 H&HCS: 35.63%. Incl. Dining 44%, Health Center 25-32%]							Expenses	977,442	923,027	878,870	991,714	3,771,053	4,158,553								
<b>Health Center -</b>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>	Profit <Loss>	\$154,483	\$130,458	(\$24,006)	(\$35,271)	\$225,664	\$135,427								
Overtime Incurred	15,189	20,658	18,237	15,167	14,973	20,837															
Overtime Budgeted	15,464	15,464	14,965	15,464	14,965	15,464															
% of Budget	98.22%	133.59%	121.86%	98.08%	100.05%	134.75%															