



## **Resident Health Services Director – Full Time**

### **SUMMARY**

Heritage on the Marina is seeking a Resident Health Services Director (RHSD) to join their Team. The RHSD ensures quality health and wellness care to the Residents of Independent Living (IL) and Assisted Living (AL) by developing, leading, and managing a caring team of licensed nurses, certified nursing assistants and ancillary professionals. Ensures that nursing care remains in accordance with company standards of practice and regulatory requirements at all times. Promotes and manages an Aging in Place (AIP) model of care.

### **RESPONSIBILITIES**

- Ensures quality nursing and wellness care to all Residents of RCFE (IL/AL)
- Provide nursing assessment, service coordination, and case management to Independent Living Residents to promote wellness and maintain independence
- Supports Heritage on the Marina's Mission and practices the Health and Wellness Philosophy, nursing objectives and California Department of Social Services standards
- Establishes and conducts initial assessment process to screen Residents for admission to Community; evaluates health status of case load on an ongoing basis
- Provides professional and crisis intervention to the Residents in cases of emergencies
- Encourages individual Residents to participate in their own wellness plan and assisting in the development of that plan
- Oversees record keeping system of IL/AL Residents. Provides accurate documentation for each Resident on caseload
- Maintains, revises or establishes department procedural manuals and materials as needed
- Facilitates weekly Resident Continuum of Care Committee (COC) meetings
- Participates quarterly in Performance Improvement Committee (QAPI)
- Reviews and addresses annual Resident Satisfaction surveys
- Ensures staffing levels meet Residents' needs; ensures all appropriate and necessary nursing care is provided
- Interacts with Residents and families/responsible parties and team members; answers questions, gives direction and support
- Attends Resident care plan meetings as appropriate
- Assures compliance with regulations including policy and procedures, documentation and care practices
- Promotes and protects the rights of each Resident
- Is a mandatory reporter for all suspected abuse situations
- Complies with all HIPAA standards of practice
- Ensures the Resident's information in the Point Click Care (PCC) system is accurate
- Ensures team member satisfaction with recognition, retention and recruitment programs
- Assures team member competency and performs evaluations as indicated by Heritage on the Marina's policy
- Recruits, orients and retains adequate levels of staffing in each category

## **KNOWLEDGE, SKILLS AND ABILITIES**

- Ability to read, speak well and be understood in the English language
- Satisfactory completion of physical examination including TB test
- Fingerprint clearance from Department of Justice/FBI
- Computer literacy

## **EDUCATION and OTHER QUALIFICATIONS**

- Licensed RN in the State of California
- Minimum 5 years health manager/nursing supervisor with 5 years in geriatric population and memory care experience
- Working knowledge of State Regulations as they pertain to an RCFE

## **WORK ENVIRONMENT, PHYSICAL AND MENTAL CAPABILITIES, AND OTHER REQUIREMENTS:**

- The work environment and characteristics described here are representative of those an employee encounters while performing the essential functions of this job. The work environment is an office environment, Community meeting room, or a Resident's apartment. The noise level in the work environment is usually moderate.
- The physical demands here are representative of those that must be met by a team member to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the team member is frequently required to stand, walk, sit, use hands to finger, handle, or feel, and talk, or hear. The team member is occasionally required to reach with hands and arms and stoop, kneel, crouch, climb, or crawl. The team member must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and ability to adjust focus.
- Must be able to relate and work with the disabled, ill, elderly, emotionally upset, and at times hostile people within the facility.
- Must be able to cope with the mental and emotional stress of the position.

## **EXPOSURE RISK**

- The Resident Health Services Director is at high risk for exposure to blood and body fluids.